

Summary of Benefits

All benefits are accessed by calling 0861 888 662, sending a "Please Call Me" to 060 769 8770 or by WhatsApp 083 231 6771.

These unique benefits include Telehealth, GP visits, Over the Counter & Chronic medication, Dentistry, Optometry, Emergency Medical Services and Hospitalisation.



**AFFINITY
HEALTH**

DAY-TO-DAY HEALTHCARE BENEFITS



Principal Member
R295pm



Spouse*
R265pm



Adult Dependant**
R265pm



Child Dependant***
R120pm

	24/7 Telephonic Medical/Digital Consulting Hotline	Unlimited telephonic and digital Nurse, Doctor or Mental Health Professional led medical consultation/s. Includes sick notes and over-the-counter and acute medication recommended by the health practitioner according to Formulary. This benefit is also accessible via a Smartphone App which is downloadable for free.
	The Medical Society	Unlimited visits and Acute Medication at any one of the Medical Society facilities. For assistance to find the Medical Society facility closest to you, call Affinity Health customer care on 0861 888 662 or send a "please call me" to 060 769 8770.
	GP Consultations	Unlimited consultations at an Affinity Health Doctor (GP), subject to managed care and clinical guidelines. Visit includes acute medication either prescribed or dispensed by an Affinity Health Network Doctor. Pre-authorisation required. Subject to the Affinity Health Formulary and fair use rules.
	Chronic Medication	Members must be registered as a Chronic member to obtain this benefit. To confirm if your chronic condition is covered, you can contact customer care on 0861 888 662 or send a "please call me" to 060 769 8770.
	Chronic Disease Management	Available for members that are registered for the Chronic Management Programme, through support we assist you in bringing your condition under control to live a healthier life. For assistance members can contact Affinity Health customer care on 0861 888 662, send a "please call me" to 060 769 8770 or an email to info@nbcpshealth.co.za.
	Acute Medication and Nutraceuticals	All medication approved by Affinity Health and according to formulary reference pricing is covered.
	HIV and TB Management Programme	A programme with the objective of improving the health outcomes of members diagnosed with HIV. For assistance members can contact Affinity Health customer care on 0861 888 662, send a "please call me" to 060 769 8770 or an email to info@nbcpshealth.co.za.
	Over-the-Counter Medication	Over-the-counter medication approved by Affinity Health and according to formulary reference pricing will be covered. A benefit limit of R550 is available per registered beneficiary per year.
	Optometry Services	Access to an optometrist specifically identified by Affinity Health, every 24 months and includes one eye test and standard frames subject to Formulary per Eligible Member.
	Radiology and Pathology	Linked to GP consultation as you must be referred by a GP or by the Chronic Care provider for this benefit. Approved x-rays and blood tests as per Formulary will be covered.
	Basic Dentistry	Access to a dental Network Provider as per benefit limits subject to Formulary and available every 18 months per Eligible Member.
	Medical Society Mobile App	A convenient safe and free mobile application that provides access to remote medical consultation with acute and over-the-counter medication as recommended by a medical practitioner according to Formulary.

24/7 EMERGENCY BENEFITS

	Emergency Medical Services & IER Mobile App	24/7 Health and Trauma Telephonic Assistance. Emergency Medical Services are available to Eligible Members by phoning the provided telephone number (or sending a PCM) or using the IER Smartphone App.
	Mental Health and Trauma Assistance Benefit	Telephonic trauma support and counselling by professional and dedicated professionals for traumatic events such as sexual assault, crime, trauma-related gender-based violence, death, attempted suicide and domestic violence.

HOSPITAL BENEFITS

	Accidental Hospital and Casualty Benefit	For actual costs of emergency casualty private hospitalisation if admitted due to an accident up to the benefit limit of R500 000 and up to R1 500 000 per family per year. Please phone the pre-authorisation number on your membership card for hospital access.
	Hospital Care Plan	This benefit includes a personal care package to make the patient's stay in a State Facility more comfortable. The package includes cell phone airtime, a blanket and other personal care items.
	Post Hospital Private Home Nursing	Up to R10 000 per year for the assistance of a private nurse following a stay in Hospital due to an accident. This benefit is available where the Eligible Member is unable to perform 3 or more activities of daily living.

INSURANCE BENEFITS

	Funeral Assistance Benefit	Member Spouse Available to registered beneficiaries only.	R32 000 R32 000	Child 15 year + 7 - 14 Years	R32 000 R17 000	0-6 Years Stillborn	R9 000 R4 500
	Accidental Disability Benefit	An amount of R520 000 , payable in the event of total and permanent disability due to an accident and other unnatural causes as defined in the policy. Terms and conditions apply.					

EMAIL ADDRESS FOR GENERAL ENQUIRIES
info@nbcpshealth.co.za

PLEASE CALL ME
060 769 8770

WHATSAPP
083 231 6771

CALL CENTRE
0861 888 662

Disclaimer: *Only 2 legal spouses allowed per policy. | **Natural born and legally adopted children over the age of 21 years old who is financially dependent on the Eligible Member. | ***Children up to 21 years. Natural born and legally adopted children are eligible. Any circumstance surrounding any injury on duty as well as events that fall within the ambit of COIDA will not be eligible for cover.



National
Risk
Managers

Affinity Health, a product of National Risk Managers (Pty) Ltd (FSP47132), the Underwriting Managing Agency, Lion of Africa Life Assurance Company Ltd (FSP15283), the Insurer. This policy shall be voidable in the event of misrepresentation, misdescription or non-disclosure of any particular material fact to this insurance by or on behalf of an insured person. Terms and conditions as contained in the policy document apply.



**NATIONAL BARGAINING
COUNCIL**
FOR THE PRIVATE SECURITY SECTOR



LIONLIFE
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